

March 16, 1990

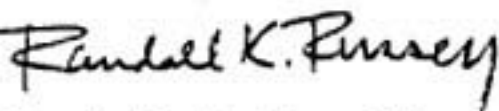
Dear Mr. Kingstone,

I am writing to thank you for your recent letter and the two copies of your book. I also wish to explain how my "letter" related to you came to be printed in an issue of INC. MAGAZINE.

The magazine has a toll-free number that one may dial to register comments concerning the magazine's articles. The magazine's stated policy is to contact anyone who uses the toll-free line in order to confirm comments and opinions "before actually printing them. No one from the magazine spoke to me about my recorded message. Had they contacted me, I would not have authorized my comments to be printed. Needless to say, I am most disturbed about what has happened and offer my apologies.

Again, I appreciate your taking your time to correspond. I hope my letter reaches you as soon as possible.

Sincerely,



Randall K. Russell